



Dear Member,

An important number of members have contacted us further to the message we sent on June 13 regarding the integrity of the CAPE dues increase voting process to advise the National Office of problems they were still experiencing with the voting. We have investigated these problems and have been able to identify the source of these with the supplier that provides the voting service.

One of the problems resulted from the ballot being improperly programmed by our supplier, InSite. The configuration settings to block access to a ballot after it was submitted were overlooked. This caused some members to think they were capable of submitting more than one ballot even though the system has a secondary level of security in place to ensure only one vote per registered member is collected. Also, messages that were to be generated automatically provided incorrect information. Our supplier that provides us with this service takes full ownership of this oversight and apologizes for any concerns that have occurred as a result of this oversight. Finally, ballots were sent in error to Associate members. The secondary integrity check of voter registration and eligibility that is built into the system is not visible to members but we can reassure members that indeed only one vote per registered member is captured.

In light of these errors and of the legitimate concern expressed by some members regarding the integrity of the vote and the perception of same, we have consulted our legal counsel who recommends that CAPE cancel the current voting process, and re-run a new voting process. As you know, we have run online voting processes in the past without any issues or complaints. However, to ensure that the membership is totally confident with the integrity of the voting process and, more importantly with the results of the vote on this important issue, we have decided to re-run the voting process between June 22 and July 13.

We sincerely apologize for this and want to reassure members that all efforts are being taken to ensure that the voting process will be flawless and that all registered members, and only registered members, will be able to vote.

Following the completion of the voting process, InSite will be providing CAPE a written sworn statement confirming the integrity of the entire voting process, and certifying that only registered CAPE members were permitted to cast only one ballot.

Jean Ouellette
Executive Director of Operations